

# Bring Search Home

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# About ilocal

- Founded in 2004
- Goal: be the best website for finding companies
- Currently 130 employees
- Surpassed established market players; number one website for local search in the Netherlands
- Expanding our business to other countries





search for... (e.g. Advocaat)

in or close to... (e.g. 1012XZ)

restaurant

amsterdam

SEARCH

search on category

Search box with spelling suggestion, history etc.

local :: log in

Results

Map view

searchterm: restaurant > Restaurants location: Noord-Holland > Amsterdam

Local results for restaurant in Amsterdam

results 1 to 10 from 2,465 | next

Refine search

Refine on distance

From centre Amsterdam:

- within 0.5 km (328)
- within 1 km (1,021)
- within 2 km (1,644)
- within 3 km (2,015)

Verfijn op wijk

- Binnenstad (1194)
- Oud-Zuid (411)
- Oud-West (148)
- more

Refine within Restaurants (2286)

- Specialism
- Dutch restaurants (622)
- Italian restaurants (264)
- Chinese Indonesian.. (198)
- more

Services

- Take away meals (363)
- Terrace (124)
- Private parties or.. (102)
- more

Products

- Lunch (353)
- Dinner (254)
- Shawarma (140)
- more

Facilities

- Internet (171)
- Pub (161)
- Patio (107)
- more

Topresultaten

Restaurant Damrak

Damrak 49, 1012... Amsterdam  
Category: Restaurants  
[more info](#) | [call me now](#) | [phone](#) | [e-mail](#) | [website](#) | [route](#) | [send to mobile](#)

0.4 km write review



Restaurant de Korenaer

Damrak 50-51, 1012 LL Amsterdam  
Category: Restaurants  
[more info](#) | [call me now](#) | [phone](#) | [e-mail](#) | [website](#) | [route](#) | [send to mobile](#)

0.4 km write review



Alle resultaten gesorteerd op: **relevance** | distance | alphabet

1 Restaurant Wissenkerke Sloterdijk

Radarweg 236, 1043 NV Amsterdam  
Category: Restaurants  
★ Door Fred (8 april 2008): lekker eten. Heb daar heerlijk gegeten voor...  
[more info](#) | [phone](#) | [e-mail](#) | [website](#) | [route](#) | [send to mobile](#)

4.4 km 1 review



2 Yamazato Restaurant

Ferdinand Bolstraat 333, 1072 LH Amsterdam  
Category: Restaurants  
★ Door review82 (5 mei 2008): Japans eten op z'n best. Al jaren de ...  
[more info](#) | [phone](#) | [e-mail](#) | [website](#) | [route](#) | [send to mobile](#)

0.6 km 1 review



3 Restaurant "Manolo"

Warmoesstraat 13/HS, 1012 HT Amsterdam  
Category: Restaurants  
★ Door IISreviewer (5 maart 2009): nice restaurant. excellent dutch food

0.6 km 1 review



Facet search

Paid vs organic results

map

Restaurant Osaka

1025 KN Amsterdam

Category: Restaurants

[more info](#) | [website](#) | [phone](#) | [route](#)

show ATM parking garages

Location: center Amsterdam change

**CHEAP AND EASY**

- ✓ BELLEN TEGEN DE VOEDELIGE TELE2 TARIEVEN
- ✓ RAZENDSNEL INTERNET TOT 20 MB/S



# How did we start

- We outsourced most of the software development
- A commercial search engine (known by the founder) was licensed
- Learning from users experience



# Why Commercial Software

- Off the shelf (quick start)
- Proved to be successful
- Maintenance organization in place



# The problems

- We learned faster than our supplier
- Time to market took too long
- Expensive (considering the expansion to other countries)
- Our ideas became standard available in their products



# The Alternatives

- Another Commercial Search Engine
- Building it from scratch ourselves
- Use existing open source search engine and modify it according our needs



# What did we need

- Scalable solution
- Performance
- GEO locations
- Various ranking strategies
- Control of language specific items
- Knowledge continuation





# Project Approach

- Identify technical risks
- Phase 1: Build the search engine
- Phase 2: Enhance the web site to support search engine
- Deployment
- Aftercare



# Achievements

- Project delivered in time
- No drop in user visits during migration
- After 2 weeks, the system was stable (we suffered minor bugs and memory leaks)
- After 4 weeks of measurement the average time needed to execute a query dropped from 200ms to 35 ms



# Bring Back to Community

- The eternal dilemma:
  - Bringing sources back would mean that we make our business plans public
  - It certainly would be appreciated by our competitors
- Solution
  - First only contribute generic improvements
  - Later releases: contribute the 'previous release'



# Conclusion

- Open Source made ilocal less depended and more competitive
- Lucene / Solr proved to be stable
- Huge performance improvement
- Improvements are easy to implement



- From Business Requirements
- To Technical Implementation



# Challenges

- Complex ranking schemes
  - Context aware
  - Dynamic
  - Configurable
- Geo-Location search
  - Sort/Rank by distance + radius facets
- Multi-lingual support
  - Fine grained tuning per language
  - Context aware
- Performance!!!!



# Overview

- (Very) Quick overview of Solr Architecture
- Ranking schemes
- Geo Location search
- Multi-lingual support
- Data Import handler
- Solr Multi-core
- Performance & Scalability
- Development process



# Solr Architecture

- Schema

- Field Types



- Analyzers & Token Filters



- Request Handlers



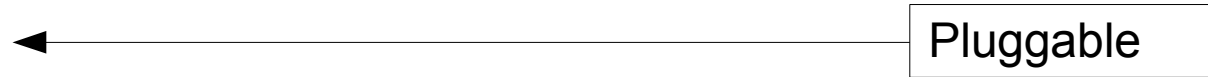
- Search Components



- Query Parsers (Factories)

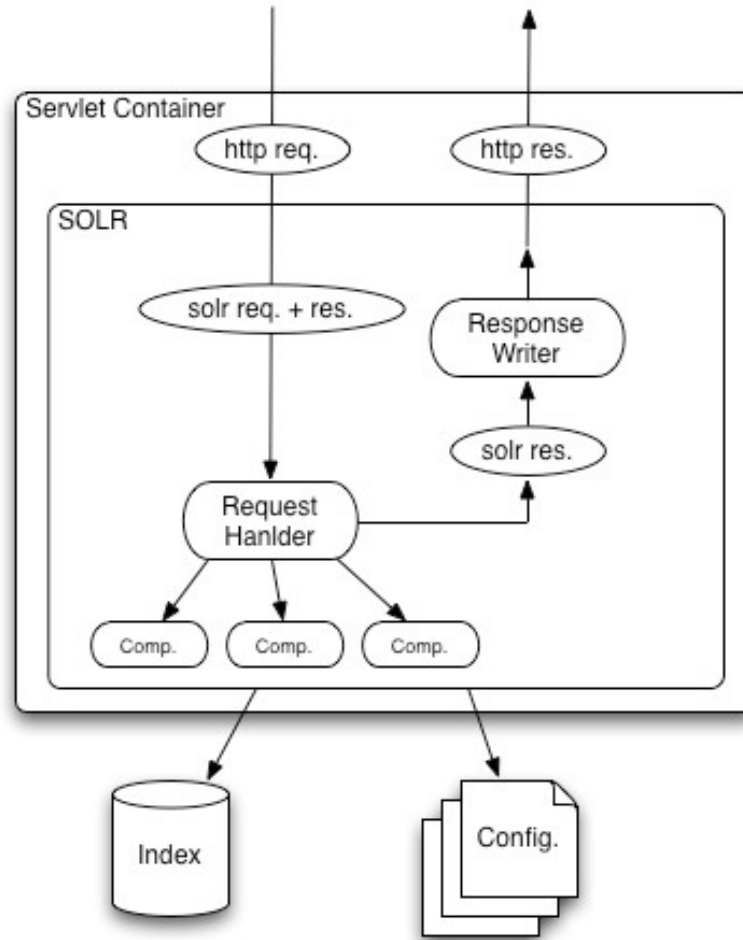


- Caching





# Solr Architecture Overview



# Ranking Schemes

- Introducing the SearchContext
- Ranking Scheme
  - Uses `DisMaxQParserPlugin`
  - Uses Function Queries
- **IlocalRequestHandler**
  - Based on the `StandardRequestHandler`
  - Resolves the appropriate search context for each request



# Geo-Location Search

- Based on local-lucene & local-solr libraries
- LocalSolrSearchComponent
  - Replaces the default search component
  - Collects geo-location data while searching
    - Longitude / Latitude
  - Filters documents based on geo-location filters
    - Radius list
  - Sorts documents based on distances
  - Utilizes multi-core processor (java 1.5 concurrency)



# Multi-lingual Support

- It's all about field types
  - A dedicated field type per language
    - text\_en, text\_nl, etc..
  - Use language specific analyzers
- The query language is part of the SearchContext
- After resolving the language, the appropriate search field is determined



# Data Import Handler

- Provides out of the box data import functionality
  - Databases
  - HTTP (HTML/XML)
  - File System
- Fairly flexible in terms of customization
- We did need to tweak it a bit to use JDBC DataSources
- Bottom line: in just a couple of days we had a full data import functionality ready.



# Solr Multi-Core

- Used to manage multiple separate indexes
- In iLocal we used two
  - Companies
  - Locations
- Advantages:
  - Smaller compact indexes perform better
  - Finer control over index configuration
  - Rebuilding each index separately
- Played a major role in our clustering solution



# Performance

- Use caching where possible
  - Solr pluggable caching mechanism
- Have fine control on what components are executed
- Don't be scared to write your own customized components
- Bottom line: Dropped average search time in about 70%!!!
- The most complex query doesn't exceed 500ms



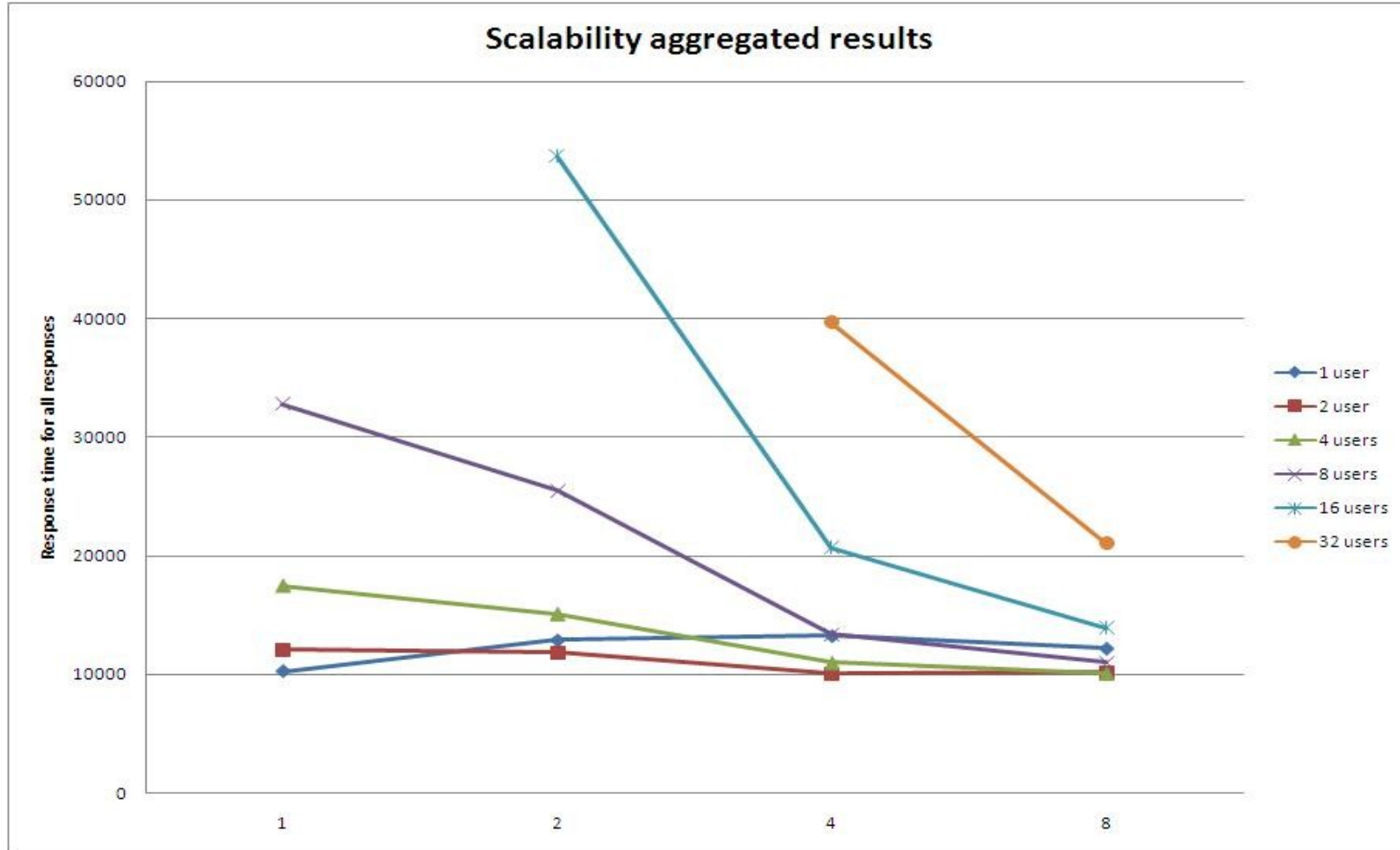
# Scalability

- The update process
  - Nightly feeds
  - Complete rebuild of the index
- Solr 1.3 enables replication on the index itself
  - No replication for configuration files
  - Fixed in 1.4
- Stateless
  - Ideal for load balancing
  - Scale out by just adding machines





# Scalability



# Development Process

- Extended Solr Test Harness
- Using JMeter to load test
- Nightly build and deploy
  - The source is checked out
  - Solr is redeployed from scratch
  - Data Import is triggered
  - Tests are ran over the new instance
- Custom GWT based client for user acceptance tests
- Amazon EC2 for scalability tests



# Conclusion

- Solr embraces customization
- Feature rich
- Fast! Fast! Fast!
- Ready for the enterprise
  - Scalable
- Low cost!
- Solr & Lucene do the Job!



- Q & A

