# Mailing Lists

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## 1 Important Notices

Before posting a question or problem to any mailing list, please first look at the following resources:

- Mailing list archives - a veritable goldmine of Droids-specific information.
- Contribution notes and tips (e.g. a clear subject heading; being patient).
- ASF Public Forum Archive Policy

If you are posting about a problem that you are having, it will aid in finding a speedy resolution if you provide full configuration details, including the version number of Droids, your operating system, JDK version, and servlet engine, and full details of any errors encountered including full error messages and stack traces.

> **Note:**
> Please use our Jira issue tracker to submit attachments, rather than the mailing list. Create a new issue, if necessary.

Please do not send emails directly to individual developers asking for free support. We are non-paid volunteers who help out with the project and we do not necessarily have the time or energy to help people on an individual basis. Instead, we have these mailing lists which contain many individuals who will help to answer. There are numerous benefits of using mailing lists over private communication. It is a shared resource where others can also learn from common mistakes and as a community we all grow together. This discussion also builds a searchable knowledge-base. Doing off-list discussion is not efficient: only one person hears the answers and it will cause the volunteers to become burnt out.

## 2 Lists

See ASF-wide notes about expectations, subscription instructions, nettiquette, etc. for all mailing lists. Be aware of the Public Forum Archive Policy.

> **Note:**
> Droids is still an Apache Labs project meaning it shares the principal mailing list of Labs.

| Name | Archives | Purpose | Notes | Subscription Management |
|------|----------|---------|-------|-------------------------|
| **labs@labs** | Labs Home - MarkMail mod_mbox at mail-archives.apache.o | Any issue related to development and enhancement. | Postings from non-subscribers are moderated. | labs-subscribe<at>labs.apache.org labs-unsubscribe<at>labs.apache.org labs-help<at>labs.apache.org |
| **commits@labs** | MarkMail mod_mbox at mail-archives.apache.o | Receive notifications on changes in the Doids/labs codebase in the SVN repository. | Replies go to labs@labs | commit-subscribe<at>labs.apache.org commit-unsubscribe<at>labs.apache.org commit-help<at>labs.apache.org |